

Manager - Digital Engineering at Costco

Dear Hiring Manager,

I am excited to apply for the Manager - Digital Engineering position at Costco. Having been a long-time admirer of Costco's commitment to their employees, I am particularly drawn to this role because it aligns with my passion for fostering innovation and strategic planning in a dynamic environment. I remember my first visit to Costco and being struck by the seamless integration of technology in enhancing customer experience—a testament to the incredible work being done behind the scenes.

At Verus Investments, where I have served as Director of IT & Development since 2013, I spearheaded technology strategy and cybersecurity initiatives, successfully reducing reporting time by 30%. One of my proudest accomplishments was implementing the NIST Cyber Security Framework, which significantly bolstered our defenses and ensured compliance. Similarly, during my tenure at REI, I introduced DevOps practices that decreased downtime by 40% and mentored a team of developers, leading to a 25% increase in productivity. These experiences have honed my ability to lead agile teams and drive innovation, skills that I am eager to bring to Costco's retail IT division.

What excites me most about this role is the opportunity to work in a transformational digital environment at a company that values integrity and empathy. I am particularly skilled in integrating cloud solutions and have a strong background in DevOps—key components of the Digital Engineering Manager role. For instance, at Magnuson Hotels, I developed a UK-centric sales portal that boosted new accounts by 20% and revamped booking solutions to accelerate processing speed by 50%. These achievements underscore my ability to align team actions with strategic objectives—qualities I believe will be invaluable at Costco.

Thank you for considering my application. I look forward to the possibility of contributing to Costco's continued success and innovation.

Best regards,

Joe Wilson